

## Agile User Story Workshop

### AGL 19A - User Story Workshop

**Course Duration:** 2 days

**Course Level:** This course is beneficial to all members on an Agile team, but will add the most value for those in a Product Owner role or are a part of the development team and have focus on grooming the product backlog.

#### Overview

Project failures are often due to poor requirements gathering, analysis and planning. Traditional requirements documents may not contain complete and accurate requirements due to rapidly changing business environments. Agile requirements gathering, by moving detailed requirements closer to implementation, allows for rapid response to change. This "User Story Workshop" will show you how to define and manage these requirements effectively as well as demonstrate alternative ways of documenting requirements and managing changes. These alternatives can allow for a less "heavy" process in projects that can benefit from quick changes in direction.

Learn how to adapt quickly and positively to rapidly changing business needs and priorities

Learn how to collaborate on requirements for a project

Align development to business needs to provide business value quickly

Learn the benefits of using Agile methods to communicate requirements

Understand the five levels of planning in Agile

Use agile requirements as an effective basis for planning and testing

Understand the characteristics of a well-written agile requirement

Understand how to plan frequent releases so that customers can recognize benefit quickly

Learn mapping techniques for identifying the stories of larger releases

Minimize risks of ineffective solutions by obtaining frequent feedback

#### Targeted Audience

- Business Analysts, Requirements Analysts or Business Systems Analysts
- Product Owners, Business customers, users or partners
- QA Professionals, Systems Testers or User Acceptance Testers
- Systems/Application Analysts, Architects, Designers or Developers
- Anyone that wants to enhance their understanding and ability to author and elaborate on user stories

#### Agile Overview

- What is Agile
- Why Agile
- Agile versus Waterfall

#### Business Analyst activities in Agile

- Why a well written story is beneficial

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- Analyst activities of Waterfall that translate to Agile
- Differences when aligning to Agile
- How the Analyst role aligns with the Agile Manifesto

### **User Personas**

- Understanding User Personas

**Team Exercise:** Teams will create User Personas to understand the concept and identify details that make them unique

- Using User Personas inside a story
  - Determining user experience
  - Identifying roles

### **User Story Overview**

- What is a User Story
  - Role, Goal, Benefit
  - Acceptance Criteria best practices
  - Examples
- INVEST overview

**Team Exercise:** Teams will practice writing stories using the Roles identified from the User Persona exercise. As a group acceptance criteria will be written, simulating a backlog grooming session.

- Other types of backlog items
  - What is a spike?
  - How to use them
  - Example
- Non-functional (tech debt)
  - What is a non-functional requirement?
  - How to use them
  - Example
- Defects
  - Ways to manage defects
  - Example

**Team Exercise:** Individually the group will write an example of a Spike, Non-Functional requirement and a Defect. Focusing on what makes them unique and how best to document the details for development.

### **5 Levels of Planning**

- Vision
- Roadmap
- Features

**Team Exercise:** Teams will create a list of features, focusing on the evolution of an application and ways in which to build upon a feature over time.

- Epics

**Team Exercise:** Teams will create Epics for the features identified in the previous exercise, focusing on how to break down the work into valuable slices.

- Product Backlog
- Prioritization techniques

### **Hands on User Story Writing Workshop**

**Team Exercise:** The group will critique stories that have been given to them, learning what to look for when grooming stories (size, unclear, dependencies).

**Team Exercise:** Teams will write stories that relate to the Epics written in the previous exercise. Focusing on the INVEST strategy of story writing and using group feedback to further refine.

### **Building a Comprehensive Release Plan and Backlog**

- Process Mapping
- Story Mapping

**Team Exercise:** The group will be given a sample process map, they will break the process into stories that remain independent and valuable, even if the value varies.

### **Prep and Support of Sprints**

- Story Writing Sessions
- Backlog Grooming
- Relative Sizing
- Definition of Ready
- Story Preparation Kanban
- Backlog Prioritization
- Release Planning

### **Real World Workshop**

**Team Exercise:** Individually, the group will get to focus on real world examples, getting feedback from the group intermittently, similar to a series of grooming sessions. Ideally bringing these stories back to their own projects.

### **Retrospective**

- Handling and Adjusting to Team Feedback
- Educating Others